



ISMS: An Integral Part of Mission Accomplishment

The Department of Energy (DOE) and its contractors are required to systematically integrate safety into management and work practices at all levels. Compliance with DOE's Integrated Safety Management (ISM) Policy ensures that work is accomplished while protecting the public, the worker, and the environment.



Polestar's ISMS Surveillance Team is a multi-disciplined group of experienced professionals that can provide critical, independent assessments, across different work groups, for DOE contractors.

Polestar has developed a proven independent process that provides:

- A reality check on client's program implementation
- Organizational coaching and mentoring
- Metrics to measure progress



Polestar's ISMS Surveillance Team provides real-time feedback to management and workers on use of work process execution, emerging issues, programmatic weaknesses, and continuous improvement. This is accomplished through:

- Observation of work, including pre-and post-job briefings
- Document reviews
- Evaluation of management systems
- Process gap analysis
- Coaching and mentoring
- Interviews
- Facility tours and jobsite walkdowns

Observations of both positive practices and apparent non-compliances are documented, along with recommendations for improvement.

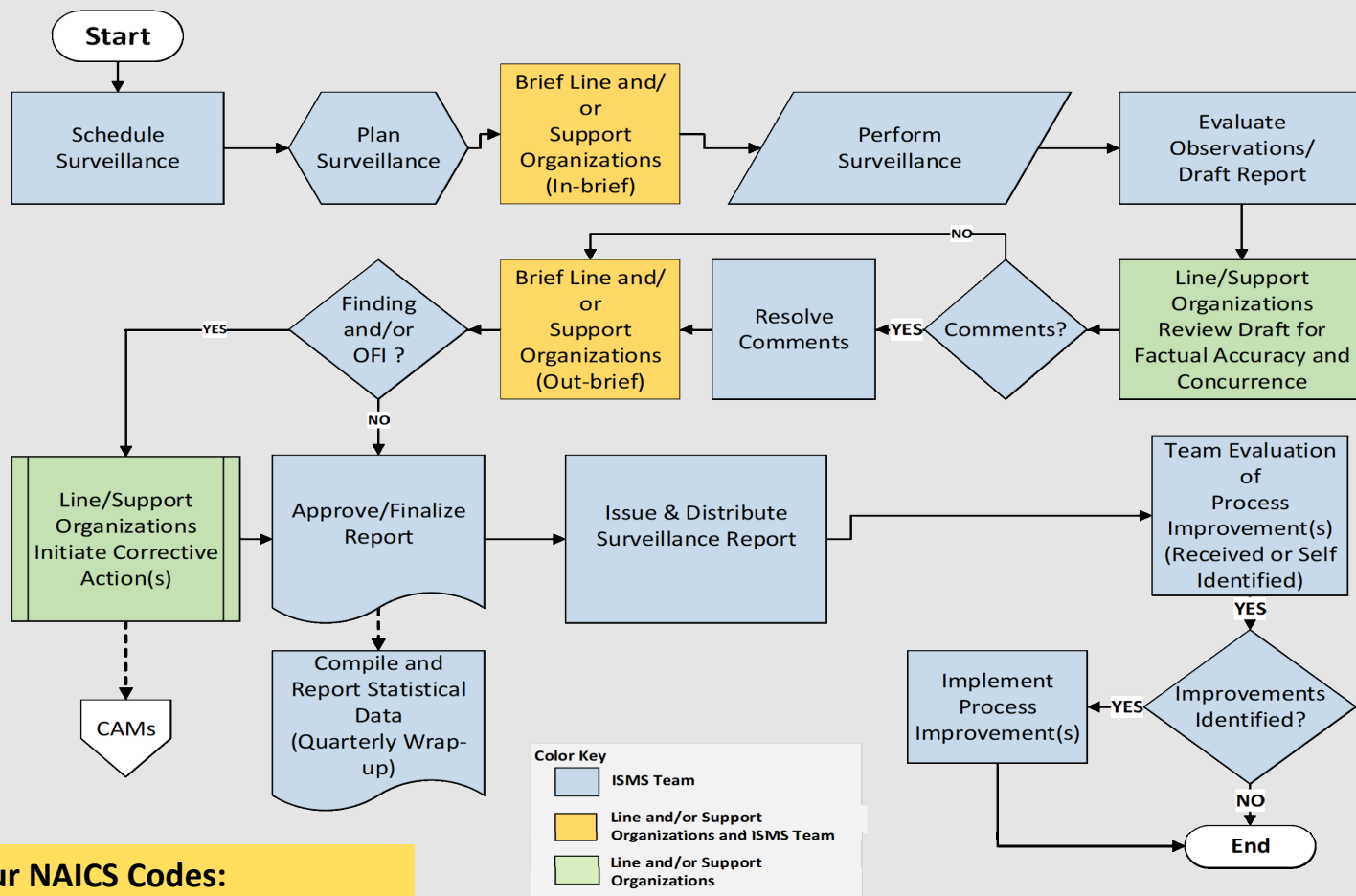


- 42 different types of work groups observed
- Over 25,000 hours of field surveillances
- 2,500 employees interviewed or observed

A Proven Process

Polestar's ISMS Surveillance Team provides subject matter expertise for the most challenging projects, as well as project indicators to evaluate a spectrum of potentially hazardous work activities.

Our ISMS Surveillance Team process utilizes functional areas from **DOE-HDBK-1211-2014**, *Activity-Level Work Planning and Control Implementation*, and **DOE G 450.4 1C**, *Integrated Safety Management System Guide*, Attachment 10, "Safety Culture Focus Areas and Associated Attributes".



Our NAICS Codes:

541330 - Engineering Services
541611 - Admin. Mgmt. & General Mgmt. Consulting Services
541618 - Other Mgmt. Consulting Services
541620 - Env. Consulting Services
541690 - Other Scientific & Technical Consulting Services
541990 - All Other Professional, Scientific and Technical Services
561410 - Document Preparation Services
562910 - Remediation Services
611430 - Professional and Mgmt. Dev. Training

Polestar is registered with the SBA as a woman-owned small business.

Every challenge is unique; your success is our priority

About Us

For over 25 years, Polestar has provided a full-service, lifecycle approach to the cleanup of high-hazard work environments with the tools, processes and people to make the vision real:

- SMEs to develop, implement and verify critical programmatic functions
- Defensible processes and tools for a systematic and consistent approach
- Project management to start and keep projects on track.

CONTACT INFORMATION

Kathy Miller, Managing Director
(509) 946 - 8279
1933 Jadwin Ave., Suite 230
Richland, WA 99354

www.polestartechnicalservices.com

Polestar@Polestartechnicalservices.com

